At the base of your Zoom screen there are two icons on the left
a microphone
and a camera

To access

The Chat icon	ոլ 🦈 🖓	is also at the base of the Zoom screen on a laptop
To find it on a	Tablet	or Phone, tap the three dots for More options.
The Chat optio	n will	be listed there.

When the Chat area is closed on your device and Chat messages are posted, you will be alerted to the number of messages waiting to be read.

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Your name is posted in the lower left corner of your video in Zoom. This is based on your login. Please change your name to identify yourself. This is helpful if the host needs to contact you or turn off your video or microphone. iPad or a telephone number do not correctly identify you and there is often more than one member that logs in with that identification.

To change your name on the screen, find the Mute button in your video and click on the three dots next to it. Unmute ...

This will offer you a pull-down menu and look for RENAME towards the bottom of the list.



Many things can cause audio issues while listening to a Zoom session. Internet quality can be a factor, as well as heavy web browsing. We will do everything in our power to provide quality audio, however, if you experience difficulty hearing the presenter, try these troubleshooting ideas:

- < Make sure your speaker is turned on. (See directions below)
- < Increase the volume on your device. Even if your speaker is turned on in Zoom, your device may not be set to a good volume.
- < Try using earphones.
- < Restart your mobile device.

If the problem persists over several meetings, try reinstalling the Zoom app.

To check your speaker:

In the Zoom, click on the Zoom Meeting at the top of your screen and check to make